



CrossBoundary
Group

Minigrids and Productive uses of energy

Lessons from an Appliance Roadshow
in Ethiopia

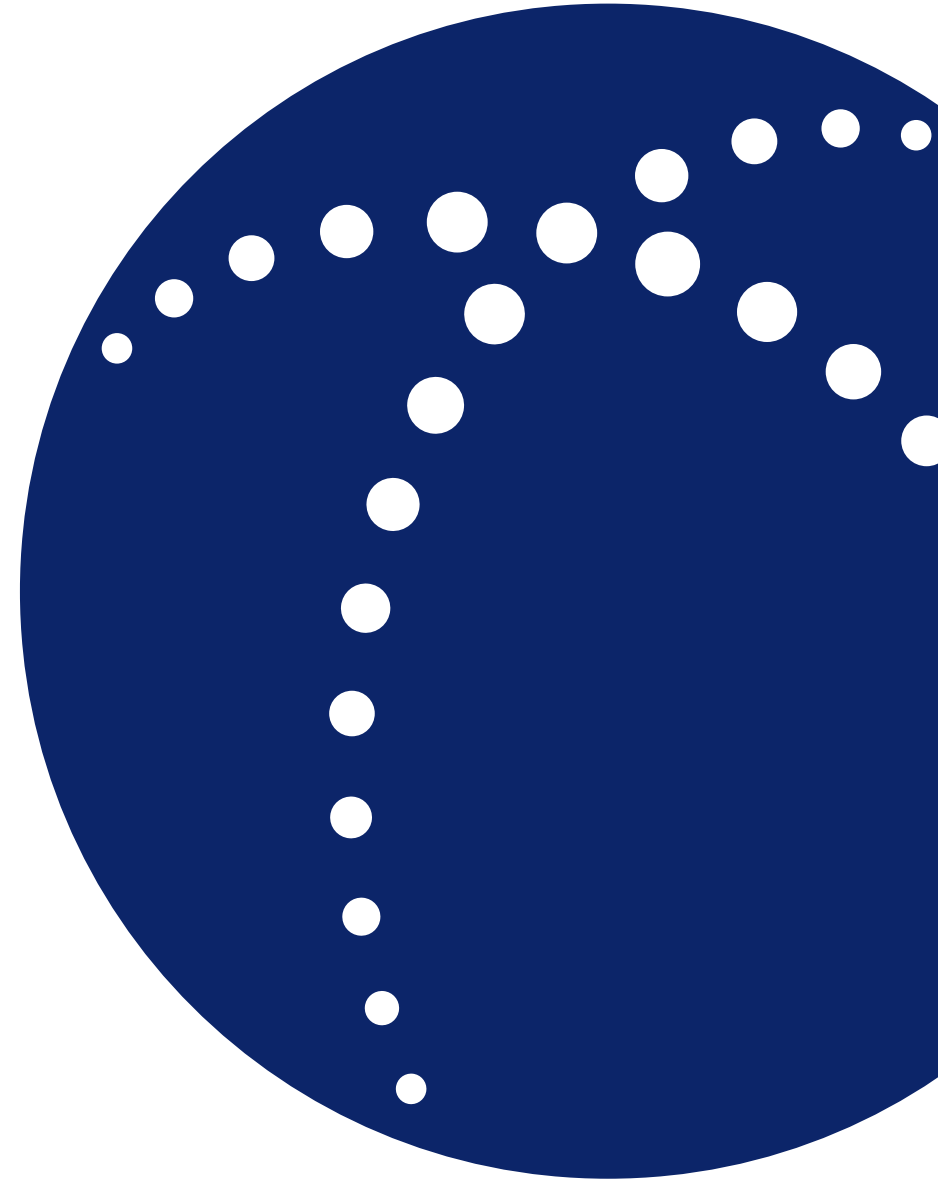


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- How do they play out in practice?
- How do we scale roadshows up for more PUE on minigrid sites?

Poll: What do you think is the most critical barrier impacting the scaling of PUE today?



01

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**What are
roadshows and
why do we need
them anyway?**



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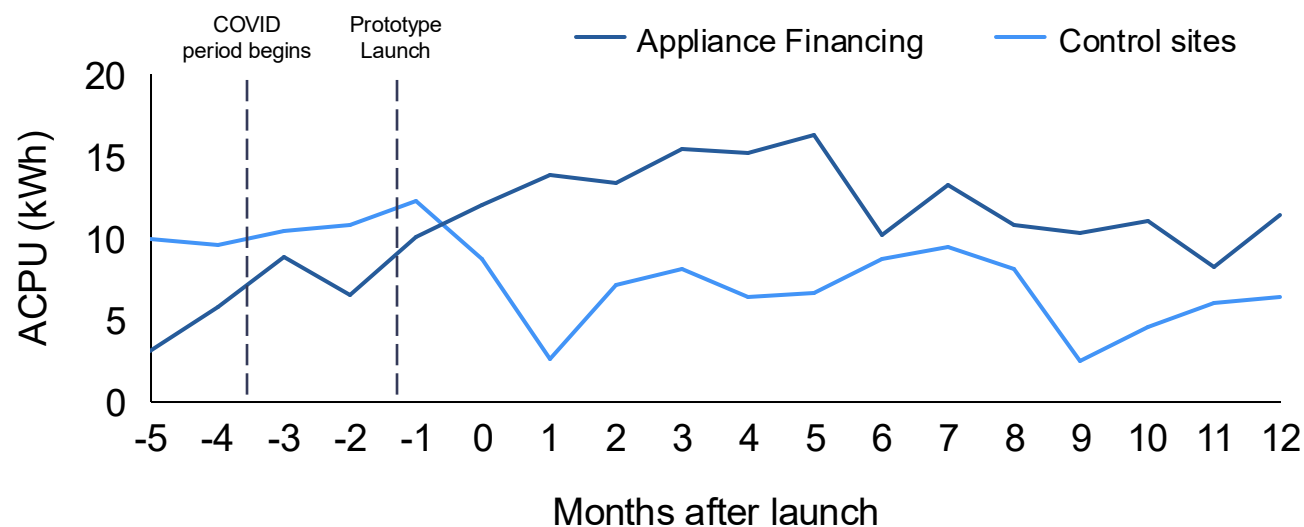
Appliance Financing and the employment of Productive uses of Energy are **fundamental elements of viable, sustainable minigrids**

They also contribute towards economic development in communities, **improving livelihoods and increasing incomes**

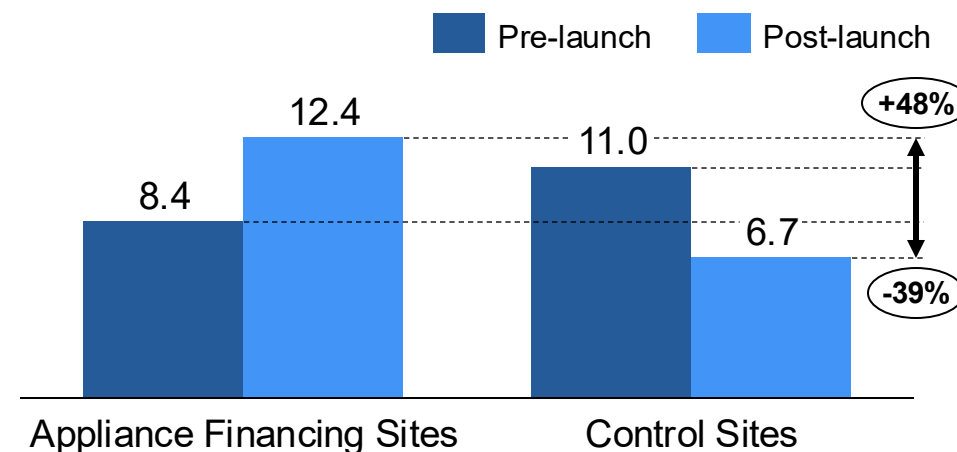


Innovation Lab data shows Average Consumption Per User (ACPU) is 48% higher on minigrid sites where appliance financing is offered to customers

ACPU (kWh) by type of site






Change in ACPU (kWh) before and after launching appliance financing⁽¹⁾



- Data from 5 sites across Nigeria and Kenya show that consumption increased by 48%, while at sites where there was no appliance financing offered, consumption decreased 39% over the same period
- The results show that appliance financing allows customers to increase their consumption sustainably over a prolonged period of time, despite economic shocks (including COVID)

Note: (1) Compares ACPU 3 months before launching Appliance Financing to the same period one year after. Showing data for 2 control sites, 5 treatment sites, and 36 AF users

Appliance financing and PUE have been difficult to scale, despite the clear benefits

| | Key Barriers to uptake | Description |
|--|---|--|
|  Supply-side | Accessibility to end-users | <ul style="list-style-type: none"> Limited distribution networks mean customers in remote or underserved areas cannot easily access appliances/equipment Suppliers are unwilling to bear the cost of servicing customers beyond their established supply chain range Many potential consumers do not have reliable or affordable electricity to operate PUE technologies Even connected customers may experience frequent outages or surges, leading them to prefer alternative solutions to avoid equipment damage or reduced performance |
|  Demand-side | Budget constraints | <ul style="list-style-type: none"> Limited household or business budgets restrict spending on electricity and the ability to purchase new equipment/appliances |
| | Lack of access to affordable credit | <ul style="list-style-type: none"> Many potential customers lack a comprehensive credit history, so credit assessments are expensive and complex to conduct, resulting in high interest rates and low credit uptake rates Customers are geographically dispersed, making loan collection costly and time-consuming |
|  Enabling environment challenges | Lack of awareness of potential offerings | <ul style="list-style-type: none"> Many potential customers are unaware of available appliances or any financing solutions that could make them more affordable |
| | Policy and regulatory gaps | <ul style="list-style-type: none"> Absence of incentives to serve rural customers means suppliers and financiers focus on other customer demographics Inadequate or unclear policies around renewable energy integration and synergies with other development priorities (e.g., Agriculture/Irrigation) can hinder private sector participation and investment in PUE solutions |

Appliance Roadshows are not new – they have been historically used in electrification drives across developed and developing markets



U.S. REA “Electric Circus” (1939–41)

A traveling demo show that toured rural towns with live appliance try-outs to drive farm electrification sign-ups



India’s UJALA LED campaign (2015 onwards)

Mobile vans and pop-up counters swapped millions of bulbs for low-cost LEDs, pairing awareness with point-of-sale fulfilment



Bangladesh—Grameen Shakti SHS outreach (late 1990s onwards)

Village demos plus micro-finance at the doorstep mainstreamed SHS

Similarly, Appliance Financing roadshows could provide a one-stop shop approach to scaling PUE across SSA minigrids



What is it?

- A program that **offers appliances and income generating machinery, together with affordable financing**, to newly connected mini-grid customers at their location



Why do we need it?

- Enables newly electrified communities to enjoy the **full benefits of electricity** and improve their **income generation potential**
- Consumption supports **mini-grid revenues and profitability**
- **Propels private sector participation**, ensuring that appliance financing can scale without significant subsidies



How will we do it?

- Convene key stakeholders into a taskforce that **identifies end-user needs, facilitates the supply chain and corresponding financing**, and host roadshows to **bring the offering to the community**

02



**How did they play
out in practice?**



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Ethiopia was selected as a priority country to test this approach, to be rolled-out in parallel of the planned mini-grid component of the ADELE program

Qorile was selected as a pilot location in consultation with EEU



Location: Somali Region, **1223km** from Addis Ababa



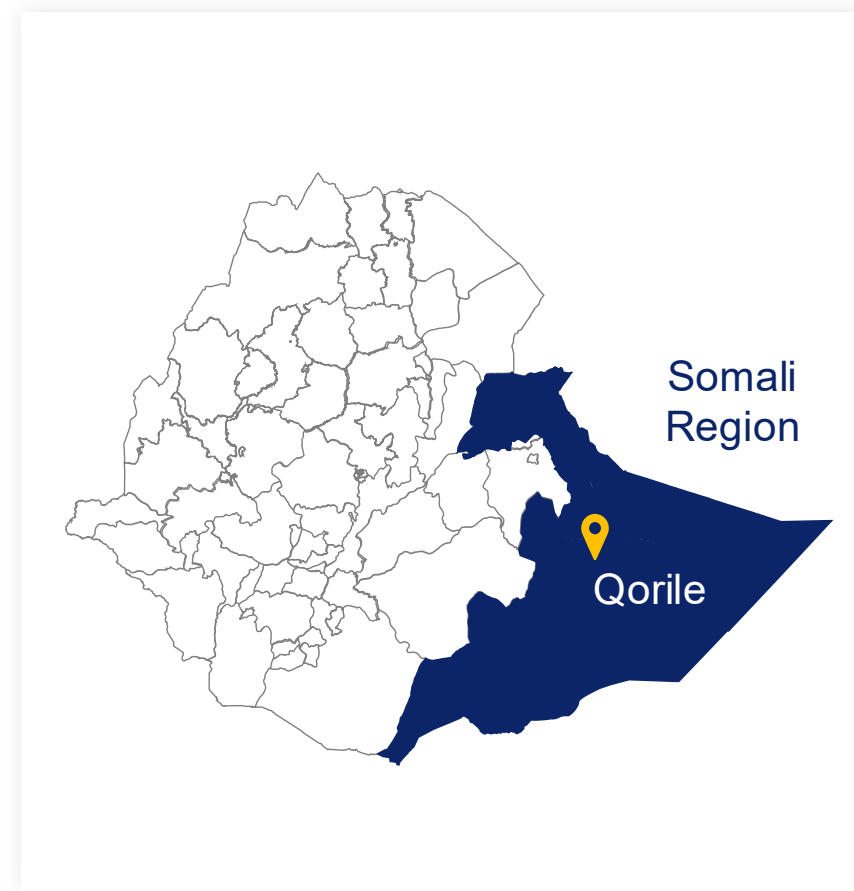
Population: **~4000** people, **650** households



Demographics: **80%** pastoralist, **15%** commerce, **5%** agro-pastoralist



Electricity access: Qorile is served by a **560kW** EEU mini-grid



We convened a task-force with local implementation partners to drive the roadshow



A user-centred design community consultation was conducted in February 2023 to establish community needs and demand for equipment and appliances

Local community members and business owners were consulted on the proposed roadshow..

..with findings incorporated into roadshow program design



Shop owner
with her freezer



Local business lady with
her sewing machine

Access to financing

- No banks or MFIs in area – apart from 3 branches of HelloCash
- Limited access/experience with personal financing such as credit or loans

Appliances/equipment in demand from the community

- Commercial appliances for shops and livestock related equipment
- Lifestyle appliances including washing machines, TVs and freezers/fridges

Potential implementation challenges

- High rates of delinquency from the community on paying electricity bills
- Frequent power interruptions due to local windy climatic conditions

11 different types of household, commercial and livestock related appliances and equipment were selected to be put on offer during the roadshow

| Description | |
|--|---|
|  Household | <ul style="list-style-type: none">• Blenders• TVs• Washing Machines• Fridge/Freezers |
|  Commercial | <ul style="list-style-type: none">• Grinders• Drills• Baker Ovens• Sewing Machines• Hair Clippers |
|  Livestock | <ul style="list-style-type: none">• Meat Blenders• Milk Churners |



Shebelle and Oromia Bank proposed to offer loans to finance this equipment list

Loans were subject to approval to be determined based deposit/ability to repay and loan amount

- Typical tenor of 2-3 years
- Interest rate of 16-20%

The roadshow was successfully conducted in December 2023, providing an exhibition of appliances, explanations of their potential benefits and access to financing



The roadshow team consisted of the local implementation team from Adwa Partners and one representative from Shebelle Bank and Oromia Bank respectively. The team performed the following activities over two days:

- **Exhibition and demonstration of the appliances** on offer
- Explanation of the **potential benefits** of purchasing the appliances
- Provision of **financing options** to the community to ensure affordability



Roadshow team member shares information on breadth of equipment on offer



Roadshow team member demonstrates equipment function to onlookers



Purchaser stands proudly with his newly purchased washing machine

The roadshow generated excitement with active engagement from women who were estimated to be 60% of total participants



Local women in the community enquire about equipment and machinery available at the roadshow



Local man inspects blender exhibited as part of the roadshow offering



Bank representatives sign up community members registering for equipment specific loans



The pilot demonstrated that the roadshow approach could be a successful way of scaling electrical equipment



An estimated **250-300 people** attended the roadshow over the two-day period



Demand for appliances was high

- Three items of equipment were purchased outright by community members: **a washing machine, grinder and a sewing machine**
- Community members lacking cash-on-hand expressed willingness to **access financing** for their purchases



93 individuals registered for loans for specific equipment;

- 53 with Shebelle Bank
- 40 with Oromia Bank

But it was not all
plain sailing...
Perspectives from our
implementing partner



Implementation perspectives

01

What was it like introducing this “roadshow” to the community and how did they respond?

02

What surprised you about the response to the roadshow?

03

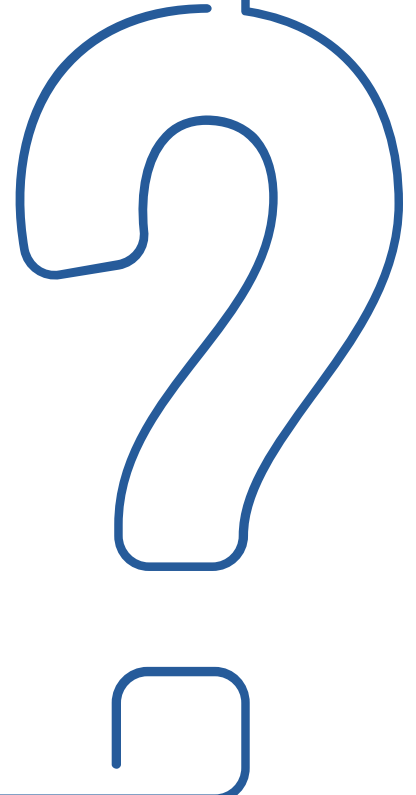
What were the factors that made demand high in this community?

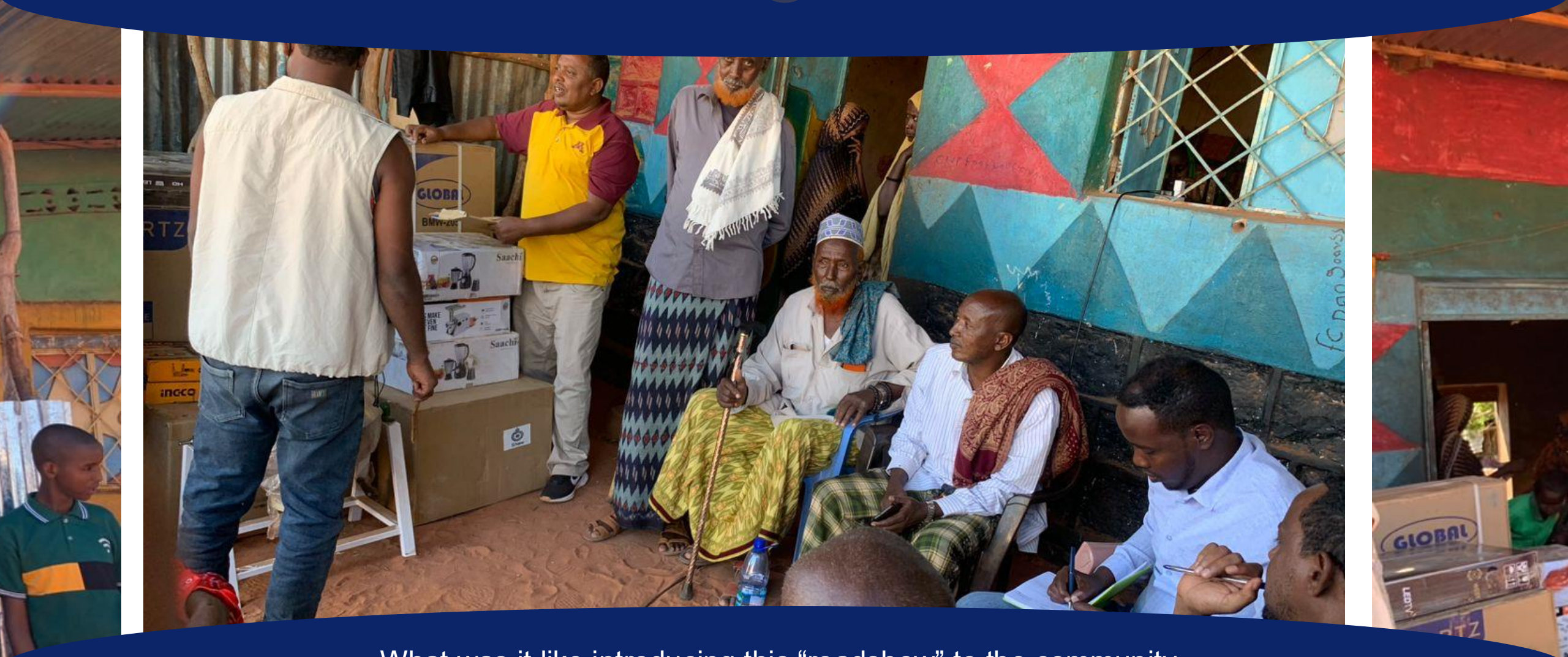
04

What would you highlight as potentially unique factors that should be considered in this and other similar rural communities?

05

What should future roadshows do better?





What was it like introducing this “roadshow” to the community and how did they respond?



What surprised you about the response to the roadshow?



What were the factors that made demand high in this community?



What would you highlight as potentially unique factors that should be considered in this and other similar rural communities?



What should future roadshows do better?

03

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**How do we scale
Roadshows up for
more PUE on
minigrid sites?**



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Tailored financial options, increased community engagement and careful site selection should be incorporated to ensure greater success in future roadshows



Tailored financial options

- Affordability was the key challenge that prevented equipment uptake, but both Shebelle and Oromia Bank were not willing to provide flexible and quickly accessible financing



- **Provide guarantees** to banks to enable them to offer more favourable terms
- Conduct **pre-roadshow loan sign-ups** so community members are able to **pick up equipment on roadshow days**



Increased community engagement

- Though electrical equipment and appliances offered at the roadshow were derived from this engagement, feedback was received as follows
 - Prices offered were deemed too high
 - Additional equipment was requested e.g., TVs bundled with satellite dishes and decoders



- Conduct **multiple community engagements** prior to future roadshows
- Include **community associations/representatives** in roadshow planning
- Engage equipment suppliers closer to the roadshow venue for **potential price savings and efficiency**



Careful site selection

- The team initially selected Mino as the pilot site, however it was established Mino suffered capacity challenges and would not be able to support additional load



- Prioritize future roadshow sites that are
 - **Easily accessible with sufficient load capacity**
 - **High uptime**

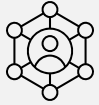
Learnings from other Appliance financing initiatives could also be applied to structure incentives and enablers for successful future roadshows

| Stakeholder group | Incentive/Value driver | Description |
|----------------------|--|--|
| Financiers | Reduced default risk through data sharing | <ul style="list-style-type: none"> Utilities can share utility bill payment data to help financiers conduct risk assessments (could also help suppliers tailor their product offerings) |
| | Reduced risk perception through "KYC" | <ul style="list-style-type: none"> Identify partners/programs to provide training to banks and MFIs for serving the mini-grid customer demographic |
| | Reduced collection costs through integration with billing processes | <ul style="list-style-type: none"> Utilities can channel loan repayments through regular power bills, reducing collection cost and potentially improving repayment behavior |
| End-users | Increased income potential leveraging parallel development programs | <ul style="list-style-type: none"> Loans for immediate business needs outside PUE (e.g., stock, ag inputs) can support end-users fulfil growth plans Enterprise development support / loan management training can create new businesses Investment readiness support training can help end-users access additional credit Route to market support for surplus produce can help end-users further capitalize on increased productivity |
| Developers/Utilities | Increased consumption and revenue potential by supporting utilities/developers expand role and capacity | <ul style="list-style-type: none"> Enterprise development support for developer led hubs can further boost PUE within communities Generation Expansion support for additional load can support developers to continue to supply reliable power Subsidies for ancillary equipment needed to add new loads to grids (e.g., VFDs, soft starters) can further reduce the financial barrier to uptake |



The more incentives and value drivers that are employed, the more likely roadshows are to be attractive to private sector partners

We are updating the Roadshow design with the aim of proving a model that can be implemented at scale with the support of local implementation partners after a POC



Taskforce Convening

Bringing together all key stakeholders - communities, developers, suppliers, and financiers - to ensure coordinated action



Equipment Curation

Developing comprehensive fit-for-purpose equipment lists tailored to local productive opportunities and energy capacity



Finance Facilitation

Unlocking affordable financing pathways through partnerships with banks and microfinance institutions



Market Activation

Running targeted market roadshows and demonstrations to accelerate equipment uptake

Replication Playbook for REAs and other local implementing partners



Proven Framework

Complete implementation guide based on real-world performance data and lessons learnt



Scalable Model

Ready-to-deploy toolkit enabling implementation partners to rapidly expand successful PUE hubs nationwide

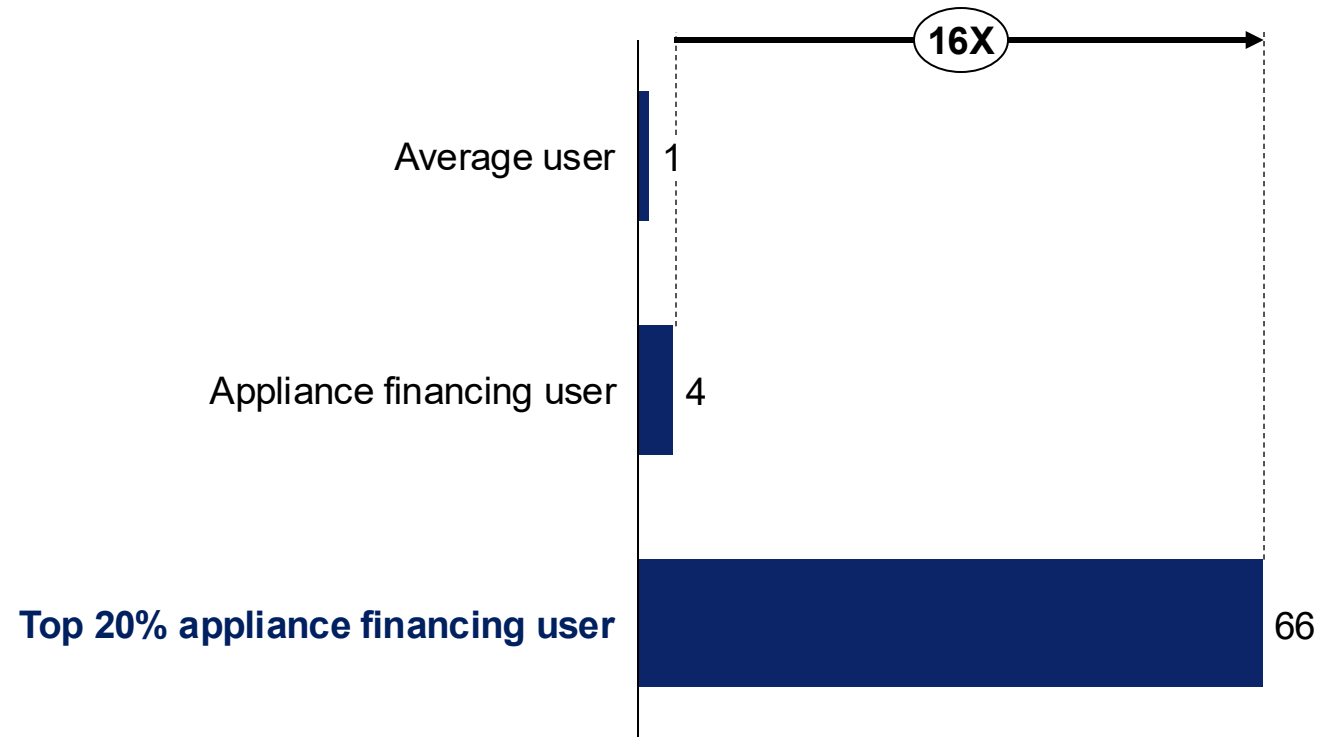


We know Appliance Financing and PUE works – the median consumption of the top 20% of AF users is **16x more than the average user**.

This roadshow approach addresses the key barriers to scaling Appliance Financing on the demand and supply side, and **enables the attainment of affordable, fit-for-purpose, competitive machinery and appliances to communities** where they are.

Implementing Appliance roadshows at scale could **support in the viability of minigrids across the continent and improve community livelihoods** at the same time. Would you consider testing this approach out?

Median monthly consumption (kWh) by type of user



The top 20% of appliance financing users in this group had appliances including Freezers/Fridges, Ice Machines, Sewing Machines, Welding Machines, Woodworking drills

Questions?

Contact the Lab team:

minigridlabs@crossboundary.com; tombo.banda@crossboundary.com

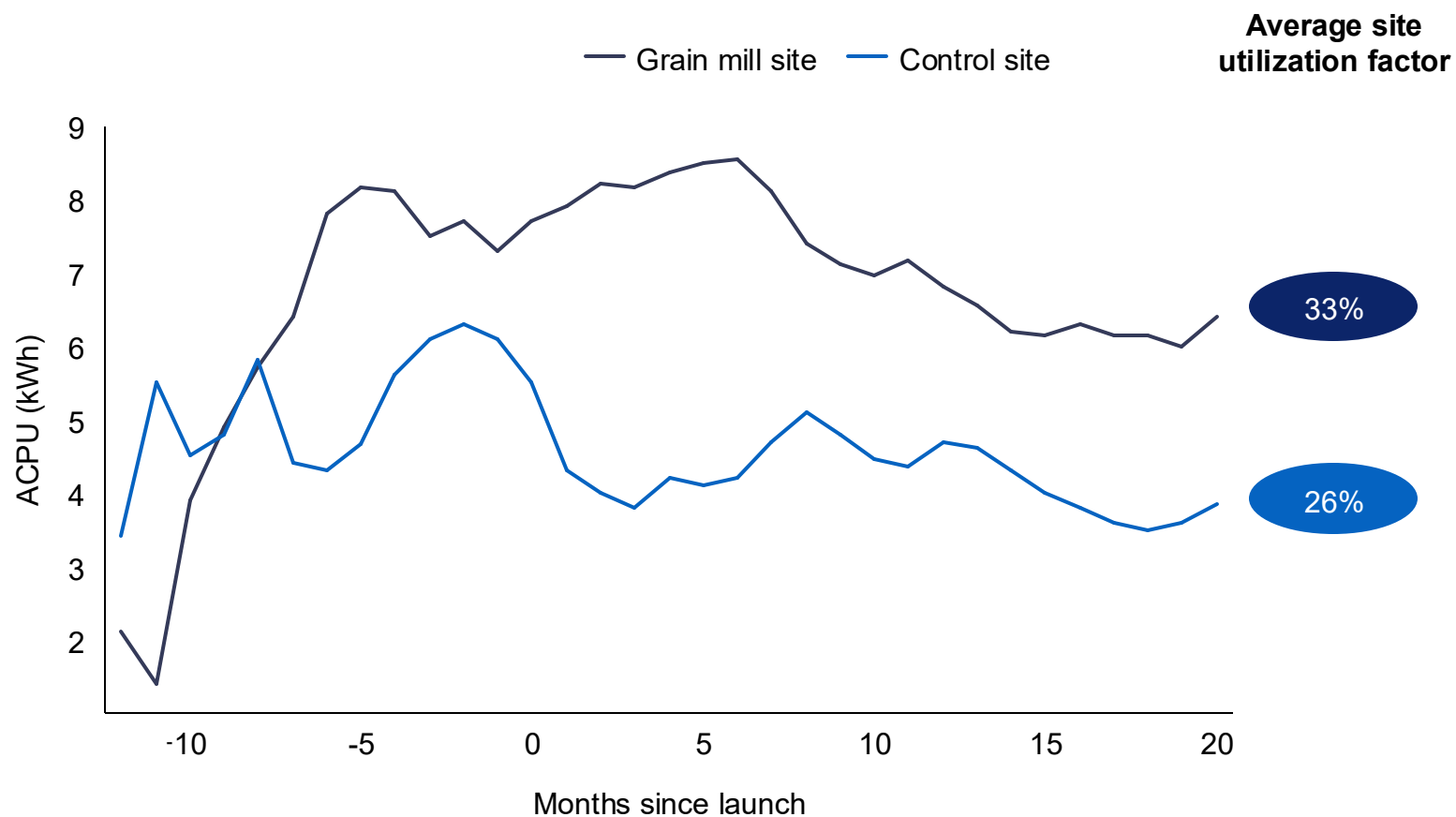
Contact Adwa Partners:

Dr. Tefera Gezmu <adwapartners@gmail.com>



Mini-grid sites with grain mills have higher capacity utilization than those without

ACPU across sites in Kenya, Tanzania and Nigeria, kWh



Data from 11 Grain Milling Sites and 5 non-Grain Milling Sites

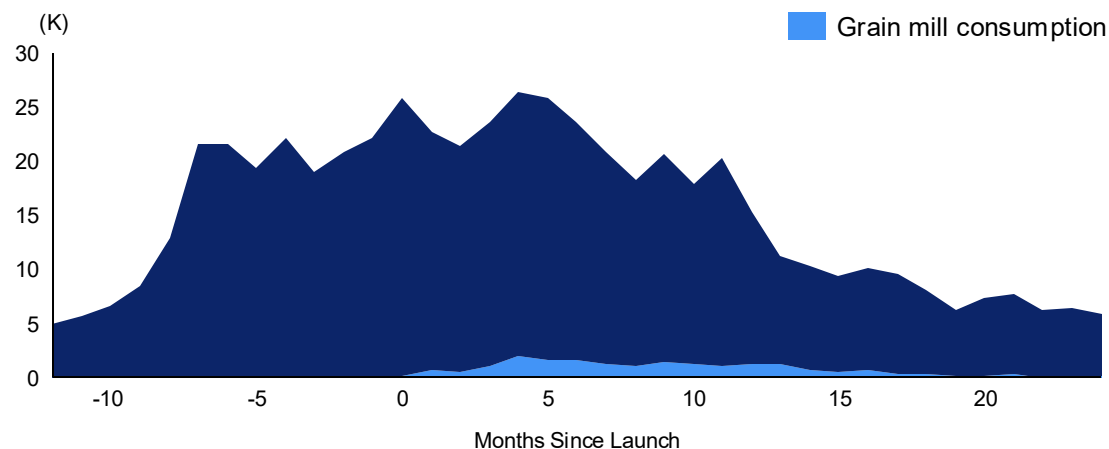
Low utilization is a major loss contributor across minigrid sites

Data from sixteen sites show mini-grid sites with grain mills on them have a **higher utilization factor** than those without

Scaling the use of electric mills on mini-grid sites improves capacity utilization factor and mini-grid economics

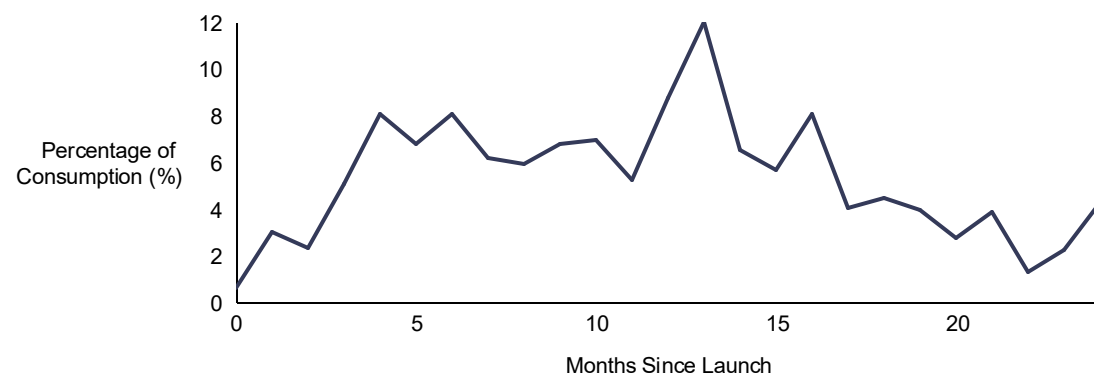
Grain mills can contribute up to 12% of a site's total consumption, depending on seasonality

Grain mill consumption as a proportion of total consumption, kWh



Corresponding percentage of consumption throughout the year, %

Percentage of Consumption used by Grain Mills



Data from 11 Grain Milling Sites and 5 non-Grain Milling Sites



Grain mill usage is highly seasonal, and at peak can contribute up to **12% of total consumption** across sites

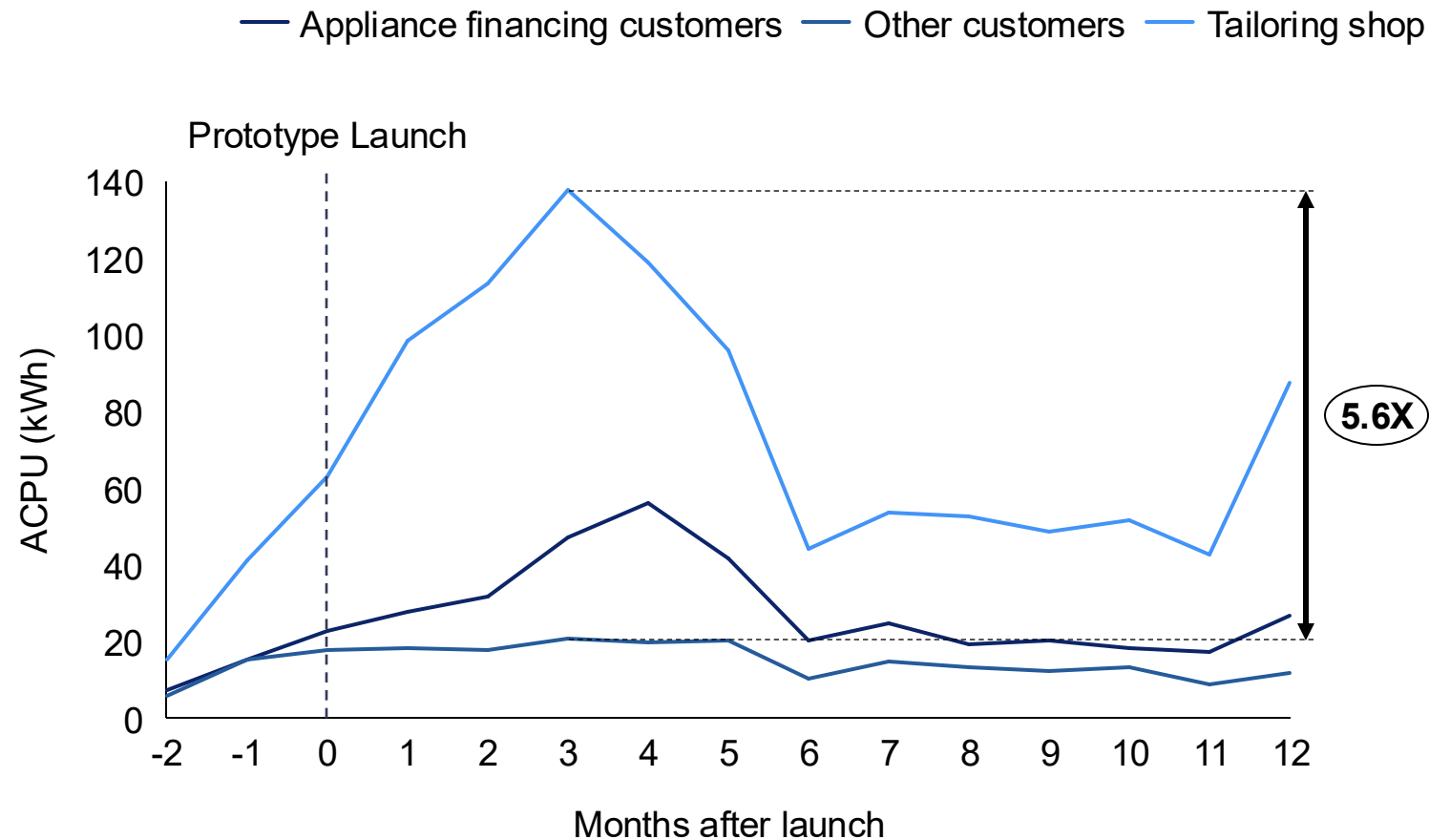


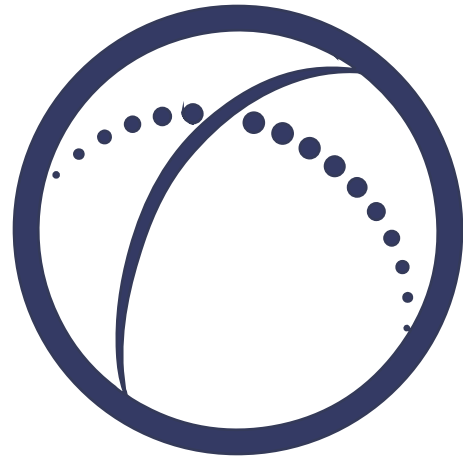
This consumption is an incentive for mini-grid developers to ensure **electric mills scale across their sites**

This top 20% of appliance financing customers utilize equipment or machinery that meets specific community needs

- 1 Ubiquitous appliances like freezers and TVs typically have a higher uptake rate and increase consumption
- 2 However, customers covering a **specific need in a community** tend to generate a disproportionate demand for electricity resulting in this significantly higher consumption
- 3 For example, one customer who has the only tailoring shop in the community that has two sewing machines **consumes up to 5x more** than other appliance financing customers

ACPU (kWh) comparison across customers in tailoring shop site





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