

## Wind Power Potential in Developing Countries

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Wind power: a natural part of modern energy supply with appropriate regulatory framework

### Annual installed wind capacity by region 2000-2010, and estimates 2011-2015



Wind power: mature technology with low and competitive costs

### Cost ranges (USD/MWh) for newly built power plants in OECD and BRIC countries (IEA 2010)



Wind power: predictable cost of energy and a natural hedge against fuel price volatility



Source: IMF WEO various years, after Ossowski et al. (2008)

### Brazilian Wind Tender Pricing (BRL vs. USD/MWh)

Wind power is competitive in open auctions



Great wind resources offering competitive power generation



Best wind spot in average m/s at 80 meters

Source: Vestas MesoMap

### Marginal cost of electricity in USD/MWh



Large wind power potential in the short term and the long term

### Wind potential in Africa

Estimation based on wind resources, accessibility and bankability



Sources: HIS Energy Research 2011; Energy Policy - The International Journal of the Political, Economic, Planning, Environmental and Social Aspects of Energy 2011; and Vestas estimates



# Wind Projects Long Term Service Agreements. Operations and Maintenance of Wind Farms in Developing Countries

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If your new car drove as much as a wind turbine, it would have to be scrapped after 6 months\*.

<sup>•</sup> The average car is scrapped after 4500 hours of operation. This equals 6 months Operation of a wind turbine (www.dkwind.dk).



Cost of Energy embraces all aspects in wind power performance



Wind. It means the world to us.™

### Safety

Highest service quality at highest safety standard.



## Lost Production Factor (LPF) Improvement





Our fleet performance has improved by **50%** over the past 12 months **We are now under 2%** 

### Within Service, the Value Proposition is delivered through several capabilities

Business Case Certainty Predict turbine performance Cost of Energy Improve the percentage of potential production lost due to turbine downtime (the inverse of yield), execute at lowest possible cost	Intelligence and predictability	Condition monitoring     Component statistics and analysis.     Performance and diagnostics centres     Weather and power forecasting			
	O&M planning	<ul> <li>Documentation and task lists</li> <li>Multi year plan: Site and turbines design drive plan</li> <li>Medium term plan: Product upgrade, Predictive maintenance and workforce balancing</li> <li>Short term plan: Weather condition, Corrective maintenance, Supplier coordination (grid etc)</li> </ul>			
	Maintenance organisation	<ul> <li>Qualified and skilled technicians. Internal technical hotline and surveillance</li> <li>Knowledge management and sharing within service execution</li> <li>Time reg. and back end confirmation</li> </ul>			
	Parts delivery	<ul> <li>Sourcing</li> <li>Supply chain</li> <li>Repair and Remanufacturing delivery (execution network)</li> <li>Reconditioning delivery (execution network)</li> </ul>			
	Parts optimisation	<ul> <li>Maintenance concept and plan (preventive, predictive, hybrid, RCM)</li> <li>Service Engineering (various system corrections, performance enhancements and upgrades)</li> <li>Material Engineering</li> <li>Rebuild and reconditioning engineering</li> </ul>			
Partnership	Transparency	<ul> <li>Ability to match expectations with our customers</li> <li>Transparency in execution towards customers (performance, issue resolution, problem solving)</li> <li>Proactive dialogue with customers around Vestas performance in relation to their business case and agreement on steps for improvement.</li> </ul>			
	Integration	<ul> <li>Shared workforce, shared planning</li> <li>Operational information interchange, process and system integration</li> <li>Interdependence, ongoing relationship with no sharp beginning and no clear endpoint</li> </ul>			
	Knowledge support	Customer training     Customer focussed technical hotline			
	Broadness in offerings	<ul> <li>Service other WTG brands</li> <li>Service other energy sources</li> <li>Providing services within asset management (administration, IT systems, processes, support)</li> <li>Financial services</li> </ul>			
Safety & Citizenship	Safety	<ul> <li>Safety standards and safe behaviour</li> <li>Safety regulations (including oppotunities to set barriers in the market through safety standards)</li> </ul>			
	As green as it gets	Ensuring our operations and the products we produce are as environmentally friendly as possible			

## Vestas Service Organisation in Numbers\*

## 5500

are employed in Vestas' service organisation making us the <u>world's</u> <u>largest</u> wind turbine service provider.

## **33** gw

serviced by Vestas corresponding to more than <u>half</u> of the nuclear power capacity installed in France.

## **30** yrs

experience in operating and maintaining wind power plants.

## **12** yrs

experience in 24/7/365 surveillance.

# €450

million of spare parts in stock enabling us to deliver main components/tools within 24/72 hours.

## 50

countries across 5 continents are serviced by Vestas.

## 21500

turbines or 1 in every 12<sup>th</sup>turbine installed worldwide is monitored by Vestas.

## **15** yrs

experience in performance based servicing.

## 5 yrs

experience in performance diagnostics

2100

employed in Vestas Technology provide a solid support for predictive maintenance



turbine models across 5 platforms are serviced by our service technicians.

#### Wind. It means the world to us.™

\* As per H2 2011

### **Turbine Performance Management Services**



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### **Continuous Turbine Performance improvement**



## The Right PEOPLE

### Advanced turbine technology and safe operations require competent personnel.

VESTAS TECHNICIANS arrive well prepared, supported by a large team & knowledge base. You benefit from:

#### CERTIFIED TRAINING



- Certified technicians (4 levels) with the right knowledge and skills
- Industry leader in safety and training

 Mandatory "Safety Walks" by management

SAFETY VALUES

- Technicians empowered to stop work if something appears unsafe or someone is at risk
- "Safety First" is the primary value driver for Vestas service technicians

- Highest HSE standards, OHSAS 18001 certified
- R&D optimised diagnostics and maintenance strategy
- Support from technical help desk
- LEAN problem solving techniques

#### FIELD EXPERIENCE







## The Right INTELLIGENCE

Vestas builds predictive intelligence through research, monitoring and field experience to maximize the output using different systems.

#### VESTAS PERFORMANCE AND DIAGNOSTICS CENTRE (VDPC) monitors over 21 500 turbines amounting to almost 33 GW



- Assessing the "health" of a machine by analysing measured signals
- Assessments integrated into work planning



- Analysing more than 130 signals from heat sensors
- Detecting potential failures and outliers





- Estimating the time of failure, using the weather conditions and the best PPA  $\rightarrow$  optimised planning of maintenance activities
- In-house ISO Certified Vibration Engineers
- Assessments integrated into work planning Wind. It means the world to us.™

of the world's installed wind capacity

## The Right OPERATIONS and MAINTENANCE PLAN

Maintenance operations and planning are executed synchronously by prevention through prediction.

years of expertise in 24/7/365 surveillance

12+



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## The Right INFRASTRUCTURE

Synchronized service support structure.

#### 24/72 hours delivery time worldwide of spare parts / main components

#### **GLOBAL SPARE PARTS AND REPAIR**



- Global delivery, logistics and sourcing network
- Certainty of quality, supply and control of cost
- Repair capabilities for generators, gearbox and other components

#### **TECHNOLOGY HOTLINE AND PRODUCT UPGRADES**

2<sup>nd</sup> Level

Support



- 1<sup>st</sup> Level Support > 24/7 surveillance center/hotline accessible through email or phone
  - ► High expert knowledge available at country or region level
  - ▶ Open normal business hours, accessible through 1<sup>st</sup> level support
- **Technology R&D** Access to unique OEM technical expert knowledge
  - Failure analysis & proactive engineering upgrades to enhance performance

#### CUSTOMISED ERP AND PROPRIETARY FAQ

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- ERP Work Order and Guides for fixing issues, list of necessary spare parts and list of other maintenance tasks
- Efficient service operations and strategic maintenance planning

## The Right LOGISTIC

Vestas Spare Parts and Repair setup

## €450

million of spare parts in stock enabling us to deliver main components/tools within 24/72 hours.





- A full scope contract means no unforeseen and no unbudgeted maintenance costs
- Contract duration of up to 15 years warranty like coverage for the duration
- Aligned incentives through upside sharing with industry leading performance guarantees matched to your site needs
- Option of All Risk Insurance in selected markets. A unique option that can only be obtained through Vestas
- Access to +30 years experience of operating and maintaining wind farms
- Invoke a long term relationship with Vestas

50%

of the annual

wind energy is

typically captured

Energy based availability incentivizes Vestas to ensure availability when the wind is there

## In a typical wind farm 50% of Annual Energy time Production is obtained in 21% of available time



Source: V112 3MW turbine; noise mode 0; air density 1,225; Wind distribution estimated with a A = 8 and k 2,2

### The Guarantees Side-by-Side



